

IMPORTANT INFORMATION AND DISCLOSURE for Defensive Driving Students taking Internet Classes

Completing a defensive driving class online is now possible for SOME Arizona students. While the online option is available from several certified schools, prospective attendees should be aware that **not all Arizona courts will accept attendance via the internet**. Follow the instructions on the information (bond) card you received with your citation, and if you have questions, contact a school listed on the card. They should be able to answer your questions. Prospective internet students should be aware of the following information BEFORE they begin an online course.

Internet attendance must meet all standards applicable to any Arizona defensive driving class. This means several things to you as a student.

All internet classes certified by Arizona are **time-controlled**, and are a minimum of 5.5 hours in length. A person cannot complete the course sooner. *Most* internet classes will take the average individual a significantly longer period of time to complete -- possibly seven to ten hours or more. **The course must be completed in no more than two sittings.**

Personal identity and class-participation verification is required. Currently, the standard for the program requires **on-site testing** after completing the online class. *The testing is intended more for establishing identity than content knowledge.* Controls are built into each school's program to ensure the person taking the course is the person that received the citation, and test questions are designed to ensure that same person is the one taking the test.

Extremely high scores are required for passing the course. Course environment questions are included in the test that only a person who has viewed the online program would know. These questions are often unrelated to the content material of the program itself. **Each participant must answer 90% or better of the course environment questions correctly in order to receive credit.** 80% of the course content questions must be answered correctly. The course may also contain personal identity questions. These must be answered 100% correctly. **There are no exceptions, and no re-tests.**

Neither the Arizona courts nor the defensive driving school are responsible for YOUR connection to the internet, or the functionality of their program on your machine. The class must be taken and completed in no more than two sessions, within seven days. Schools may work with you to troubleshoot problems to the extent of their abilities, but **no exceptions will be made to this rule for equipment or connection failures, regardless of fault. There is no recourse, other than as stated in this disclosure.**

Should you fail to be able to complete the online program, you will be permitted to attend and complete a classroom course *only if time permits (before your court date)*. **State law and program rules require completion of the program within the time allowed by the court. If you decide to participate in the internet option, you must be aware of these requirements, and be willing to assume the risks involved.** Courts may allow one "extension" or continuance under court rules, at the judge's discretion. Completing a classroom course after failure to complete an online course may result in an extra class fee; this is at the discretion of the completing school.